

## FAQ's Double Bonus Trip Points in January

Yes! We want to see YOU on the beach in April! Here is your chance to level up with Double Bonus Points.

Points are awarded for each commissionable (personal volume) sale made on a party between January 1 - January 15th, 2025. The party must be closed on or before January 15th for the Double Points bonus.

Example: A customer places an order for \$75 (not including Customer Special/Sales Tax/Shipping). You will receive 75 Sales Points and 75 Bonus Points for a total of 150 points!

Q: Do these points count towards the \$5000 Sales Points Minimum? A: YES! All 150 points will count towards the minimum.

Q: I have a party that was opened in December, will orders placed on that party count for the double bonus points?

A: Yes, orders placed between Jan 1- Jan 15th on that party will count for double points as long as that party is closed on or before January 15, 2025. Orders placed prior to January 1, 2025 are not eligible for the bonus points.

Q: Can I open a new party and self-host?

A: Yes, self-hosted parties are eligible for the bonus points. We encourage you to find a new host to meet new customers and expand your business in 2025 with new sales and new bookings.

Q: Will orders placed on the EVENT party type count?

A: No, orders under the EVENT party type are not eligible for bonus points.

Q: Can I place my orders for bonus points under the party?

A: Personal orders for inventory should not be placed under the party.

Q: If my customer's order doesn't show under the party, can I request to have it moved?
A: If the customer intended to place their order under the party, they will need to email customercare@jordanessentials.com and request to have the order moved. The customer must request this move.

Q: When will I see the bonus points in my Trip Incentive Report?

A: Bonus points will be added the week of January 20, 2025.