

FAQ

Punta Cana 2023

Q: If you earn a trip for one can you buy someone in?

A: Yes you may buy in a Non Jordie guest. Rooms are double occupancy, If you do not have someone, we will assign you a roommate or you may choose another Jordie to room with who has the same nights earned.

Q: What is the buy in price for the second guest.

A: We will have pricing for second guest $\frac{3}{4}$ nights the first week of January

Q: Can 3 day earners come early, buy in?

A: No. 3 days earned will come on April 21- 24 and must stay those allotted days per the agreement to honor those who earned the 4nights. This is a strict rule.

Q: Can 4 day earners come early? Stay late?

A: 4 day earners may stay after the last day at our special rate for up to 3 nights.

Q: What are 3 days/dates

A: April 21- 24 for 3 night achievers. April 20-24 for 4 night achievers.

Q: How soon do you get the travel voucher of \$400 or more?

A: After you book your travel you will send a receipt to business@jordanessentials.com and you will receive your \$400/ \$800 travel credits in the form of check reimbursement.

Q: Is there transportation from the airport to the resort?

A: Yes, we will provide transportation to and from the airport if you arrive/leave on your designated day.

Q: Do We need a passport?

A: Yes, you will need a passport.

Q: Will I need to be vaccinated or covid tested?

A: Not at the time of this written document

Q: What's included with our trip? Meals, drinks, like what?

A: It is an all-inclusive resort. Rates Include: welcome reception, concierge services 24 hr. , Full meals and snacks, refreshed mini-bars, wifi, 24 hr room service, swim-up pool bar, outdoor jacuzzis, non-motorized water sports (sail, windsurf, sea kayak, snorkel), daily activities, tennis clinics, fitness center, all local taxes and gratuities, 20% off spa services.

Q: What is the optimal time we should plan to arrive?

A: Check in is at 3 p.m. however you can arrive any time and they will stow your luggage and allow you to enjoy the beach, food and amenities.

Q: Are there organized activities that the whole group should plan to attend (meetings, dinner, etc?)

A: We plan a few optional activities and a farewell dinner for all with photos and fun.

BUFFET DINNER IS APRIL 23, AT 7PM.

Rates do NOT include: golf, spa and beauty salon, telephone, laundry, medical services.